

Is Training Important?

- **The private security industry** has been through some significant changes since 9/11. What began as industrial guard services has transitioned into a multifaceted operation providing security services to all types of corporations and community organizations. Studies reveal that 65% of officer errors are attributed to poor or no training for the task that they are asked to perform.
- **State mandated minimum standards** are lacking many necessary areas of training needed in order to have successful and professional Security Officers.
- **Monetary cost for training** officers may be significant, but a lot less expensive than litigating a lawsuit for negligence.
- **There are cheaper ways to train**, but interfacing with skilled instructors and other students, experiencing role play scenarios and exercises prepare the officer to handle “real world” situations and problems.
- **Security officers** who are provided with the opportunity to improve their protective and loss prevention skills are a great benefit to any organization by:
 - Reduces Officer Turnover
 - Provides a Skill Path for Advancement
 - Improves Officer Performance
 - Reduce Officer Complaints Significantly
 - Enhances Employee – Employer Relations
 - Officers Become More Confident When Providing Requested Services
 - Establishes a Professional Attitude

Lake Technical Center's Institute of Public Safety also offers

- **Law Enforcement Officer (Basic Recruit)**
- **Law Enforcement Comparative / Compliance Review**
- **Law Enforcement Advanced and Specialized Classes**
- **Equivalency of Training (EOT)**
- **Correctional Officer (Basic Recruit Class)**
- **Law Enforcement to Corrections Crossover**
- **Corrections to Law Enforcement Crossover**
- **Security Officer Class “D” License**
- **Armed Security Officer Class “G” License**



Call 352.589.2250 or 352.742.6463
for more information or visit
www.laketech.org/ips

Customized Training for Private Security Officers



**Training Excellence
is the Standard**

LAKETECH

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1565 Lane Park Cut-Off
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352 742-6463
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Training Courses

Topics & Schedules

▪ **Developing Human & Community Relations Skills for Security Officers** (8-Hr. Course – 1 day)

A core building block for officer effectiveness, the learning objectives are:

1. Importance of Human Relations Skills
2. The Internal & External Customer
3. Relating to Others with Greater Understanding and Sensitivity
4. Interpersonal Skills of Human Relations and Effective Interactions
5. Understanding Teamwork and the Teambuilding Process

Call 352.742.6463 for Dates/Times
COST: \$100

▪ **Effective Interviewing and Report Writing** (8-Hr. Course – 1 day)

Officers repeatedly submit reports that do not meet the basics of Who, What, Where, When, How, and Why. The learning objectives are:

1. Interviewing and Truth Verification – understanding the interview as a critical part of any investigation, role playing an interview as a “real world” experience and the benefits of good note taking.
2. Report Writing – the importance of field notes, six elements of effective reports, accuracy, proofreading and editing, grammar, and courtroom preparedness.

Call 352.742.6463 for Dates/Times
COST: \$100

▪ **Critical Incident Preparedness** (8-Hr. Course – 1 day)

A preparedness culture is founded on the shared understanding that future disasters will occur and every employee has a responsibility to prepare and respond safely to the incident. The learning objectives are:

1. Implementing Safe Protocols for Command and Control
2. Cause & Effect of Hazardous Conditions
3. Fire Safety & Natural Disaster Response
4. Chemical “Right To Know” Standards
5. Threat & Vulnerability Analysis
6. What does CBRNE & RAIN mean?

Call 352.742.6463 for Dates/Times
COST: \$100

▪ **Use of Force for Private Security Officers** (12-Hr. Course – 1.5 days)

The student will understand the use of reasonable and necessary force when detaining a suspect or defending him/herself and the effects of survival stress on the body and mind. The learning objectives are:

1. Understand the Use of Force Concept
2. Defensive Tactics Techniques
3. Impact Weapons & Use Techniques
4. Chemical Agents & Their Physical Effects
5. Handcuffing Techniques
6. Legal Issues (Civil/Criminal)

NOTE: This class is conducted by an Instructor that holds a Law Enforcement Certification in Defensive Tactics. Hands-on tactics are necessary but “minimal” to avoid any incidents.

Call 352.742.6463 for Dates/Times/Cost



Lake Technical Center's Institute of Public Safety instructors are licensed and professional. Instructors must maintain a current Florida “DI” license as well as a current teaching certificate for the appropriate topics presented.

▪ **Supervision: Techniques and Principles for an Effective Supervisor** (24-Hr. Course – 3 days)

Training prerequisite – student must be performing the role of a supervisor.

The learning objectives are:

1. Developing Leadership Qualities
2. Supervisor’s Operational Roles
3. Effective Communications & Conflict Resolution
4. Legal Issues (Civil & Criminal)
5. Operational Effectiveness (NIMS & ICS protocols to manage a critical incident)

All students participate in role playing, a critical incident scenario.

Call 352.742.6463 for Dates/Times
COST: \$285